



Vendee Property Buyers Privacy Policy

Effective Date: January 2024

At Vendee Property Buyers, we uphold the highest standards of privacy and are committed to protecting the personal information of our clients in accordance with the Privacy Act 1988 (Cth) and the accompanying Australian Privacy Principles. We ensure comprehensive compliance through rigorous training and stringent internal policies that govern the actions of our staff and subcontractors.

Purpose of This Policy

This policy is designed to:

- Thoroughly inform you about the nature of personal information we collect and hold;
- Clearly outline our methods and timings for collecting, using, disclosing, and managing your personal information;
- Explain the purposes for which we collect, hold, use, and disclose personal information;
- Detail your rights to access and correct your personal information and outline the process for making such requests;
- Describe the process for lodging a complaint regarding the handling of your personal information and how these complaints are managed;
- Commit to transparency in all our dealings related to your personal information.

Definitions

- Personal Information and Sensitive Information have specific meanings ascribed to them under section 6 of the Act.

Collection of Personal Information

Vendee Property Buyers collects personal information solely as necessary for the provision of our property-related services. We collect information including:

- Names, birth dates, residential and postal addresses;
- Email addresses and telephone numbers;
- Occupation and business contact details;
- Financial information, and information concerning property ownership.

Sensitive information is collected under strict conditions: only when necessary, with your explicit consent, or as required by law.

Use and Disclosure of Personal Information

We utilise personal information primarily to facilitate your property transactions. Such information may be shared with:

- Relevant parties in property transactions, such as sales agents or sellers;
- Your legal and financial advisors;
- Necessary government bodies, under legal obligations or with your express consent.

Security of Personal Information

We employ robust security measures to protect your personal information, including:

- Binding confidentiality agreements with our employees and contractors;
- Secured storage for physical and electronic records;

Access and Correction of Personal Information

We are committed to maintaining accurate and current personal information and provide mechanisms for you to access and update your information. Requests for access or corrections can be directed to the contact details below.

Complaints

If you have concerns about our handling of your personal information, please reach out. We treat such matters with utmost seriousness and prompt attention.

Contact Details

For any inquiries or concerns regarding your personal information or this policy:

- Address: 8 Oak Street Sunshine Beach Qld 4567
- Email: amanda@vendee.com.au
- Phone: +61 412 381 009

Policy Updates

This Privacy Policy is subject to periodic review and amendments. The most current version can always be found on our website.

Marketing

We may use your personal information to inform you about relevant services, with your prior consent. You may opt out of such communications at any time by contacting us.